

CEO's message: Coronavirus (COVID-19)

Gana-A'Yoo is closely monitoring developments related to the [COVID-19](#) pandemic and proactively responding to the impacts to our shareholders and organization. As our vision guides us: *Investment in our people to promote healthy communities that thrive and prosper*, we are providing you an update on our response to the coronavirus.

To address the rapidly evolving situation, Gana-A'Yoo management is meeting regularly to ensure that we are evaluating our policies, communicating quickly and adjusting our actions based on current developments and guidance from federal and state officials and health agencies.

Nothing is more important than the health and safety of our communities and employees and the need to protect those most vulnerable to the coronavirus. Based on a recent mandate in the [municipality of Anchorage](#), our corporate office is currently closed. Employees are working remotely, and we are maintaining regular business hours. If you need assistance, please call our Corporate office at (888) 656-1606, (907) 569-9599 or via email at info@ganaayoo.com or records@ganaayoo.com.

We are sharing frequent correspondence with staff reminding them to practice healthy habits.

Prevention

Using regular and proper handwashing techniques continues to be one of the best sources of prevention. This includes soaping up and scrubbing all surfaces of the hands (palms, backs, between fingers and fingernails) for 20 seconds before rinsing and drying with a clean towel.

Some other preventative measures that are recommended include:

- Avoid close contact with people that have symptoms and maintain social distancing (six feet is the CDC recommendation).
- Use alcohol-based hand sanitizers (60-95% alcohol-based) when soap and water are not available.
- Avoid touching your eyes, nose, mouth and face.
- Use tissues to cover coughs and sneezes, dispose of them promptly and wash your hands.
- Routinely clean frequently touched surfaces (e.g. doorknobs, remote controls, light switches). These types of surfaces should be routinely wiped down before and after use.
- Maintain healthy practices such as getting adequate sleep, eating well-balanced meals and staying hydrated to keep your immune system strong.

With so much information out there it's easy to be overwhelmed. We are looking to reputable information sources to understand the facts, and to help educate others. Information on the coronavirus signs and symptoms, recommendations and more can be found on the Center for Disease Control ([CDC](#)) and World Health Organization [WHO](#) websites and local Health and Public Safety departments.

We all can play a part by being prepared and appreciate the care everyone is taking to slow the spread of this virus. 'We are a unique company and people, *Tleeyegge Hwt'aane*, thriving for thousands of years by adapting to the environment.' We are adapting. We will continue to provide updates on the [Gana-A'Yoo](#) website and Facebook.

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Dena Sommer-Pedebone, CEO